



Combi Lock Troubleshooting - Dual Combi/Key TSA Lock (model 337)

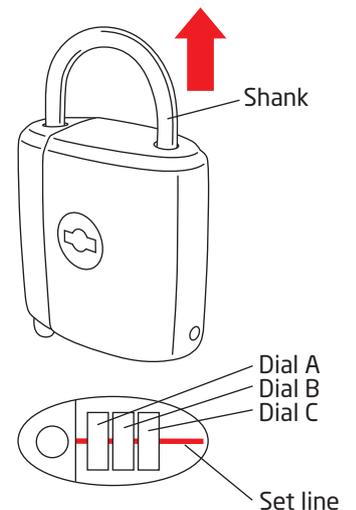
Combination not working? Follow these useful tips to help open your lock:

TIP 1

Occasionally, combinations can be set incorrectly if one or more dials fail to 'click' into place while your lock is in 'set' mode. If this should happen, follow these simple steps to help open a jammed lock:

1. Set lock to last known combination, taking care to align each digit with the 'Set Line' (see fig. 1).
 2. Gently turn Dial A toward the next number without 'clicking' it into position. At the same time, pull the Shank upwards (see fig. 1).
- Important Note:** Ensure all other dials remain set to the lock's original combination.
3. Taking each dial in turn, repeat step 2.
 4. If your lock fails to open, repeat the process turning each dial toward the next smallest number and pulling the Shank upwards.
 5. Once open, reset your combination using the Lock Reset Instructions below.

Figure 1. (Front Face)



TIP 2

It is possible that while your lock was in 'set' mode, one or more of its dials slipped or were turned accidentally to an incorrect digit. If this should happen, follow these simple steps to help open your lock:

1. Set lock to last known combination, taking care to align each digit with the 'Set Line' (see fig. 1).
 2. Gently increase Dial A by one digit. At the same time, pull the Shank upwards (see fig. 1).
- Important Note:** Ensure the dial 'clicks' into position.
3. If lock fails to open, decrease Dial A by one digit.
 4. If lock still won't open, repeat steps 1-3 on Dials B and C.
 5. Once open, reset your combination using the Lock Reset Instructions below.

Helpful Hints

- Select each number carefully and line it up correctly with the 'Set Line'.
- Make sure that each dial 'clicks' into position to avoid becoming locked out again.
- Once reset, close lock, scramble dials and test your combination before attaching to a suitcase or bag.

Lock Reset Instructions

Once open, be sure to reset your combination, regardless of whether or not you choose the same 3 digit code. With the 'Set Line' on your lock facing you, follow these simple steps:

1. Push button to release keys from shank.
2. Relock shank.
3. Insert and hold in reset pin.
4. Set new code and remove reset pin.
5. Push button to release, new code is now set.

